



Labor and Warranties:

- 1.SCLLC will provide labor (except as noted) to install the system in a neat and workmanlike manner which meets or exceeds current industry standards for similar installations, troubleshoot and fully operate the system.
- 2.SCLLC warrants its installation labor for a period of one year. This includes a system check-up at the end of 12 months if requested by the customer.
- 3.Equipment is warranted as provided for by the respective manufacturers. SCLLC in no way warrants any or all pieces of equipment not manufactured by SCLLC against manufacturing defects or product failure.
- 4.SCLLC will assist the Customer in obtaining repair of any equipment failure for the period of the equipment manufacturer's warranty for that device up to but not exceeding 90 Days. Such assistance customarily is limited to identifying the problem, removing the failed piece of equipment and re-installing/resetting the repaired equipment. The costs for packing and shipping as well as actual bench charges to repair any equipment in excess of its manufacturer's warranty will be paid by the Customer.
- 5.SCLLC will assist Customer in obtaining or SCLLC will provide, at customary market rates, repair service for any equipment that fails during the first 90 days and that is not covered by warranty.
- 6.SCLLC in no way extends warranty to the operation of the system by operators. SCLLC will provide one training session included with the project based on the terms of the contract. Additional training may be obtained from SCLLC at the going rate of billing or an on-going tech support contract rate can be arranged. It is the responsibility of the owner to fully learn the proper operating procedures of the equipment. Should operational assistance be required, most manufacturers provide no-charge technical support which option should be exhausted before seeking additional remedies.
- 7.Damage caused by misuse or vandalism of the system or its components is excluded from all warranty coverage listed herein.
- 8.Problems related to frequency interference or drift in equipment using radio frequency including but not limited to wireless mic systems, monitor systems or device controls are NOT covered under this warranty once the system has been deemed to operate properly. SCLLC cannot be responsible for changes that may occur from time to time in any radio driven devices not installed by SCLLC.
- 9.This warranty is null and void in total and permanently if the customer or an agent authorized by the customer or any person not authorized by the customer modifies, reconfigures or resets the system in any way or uses the system(s) in a manner for which it (they) was (were) not designed or intended.
- 10.This warranty is null and void in total in the event that payment for all or any portion of the project is not paid in compliance with the payment terms expressed in the contract. Warranty may be reinstated after payment has been received dependent on the terms of the payment, collections procedures required to collect, etc. Reinstatement is totally at the discretion of SCLLC.